



## Important Security Alert: Phone Scam Using Spoofed Bank Phone Numbers

We are alerting our customers to a phone scam in which fraudsters are spoofing our bank's phone number to make it appear that calls are coming from us.

### **What you should know**

Scammers may claim to be from our fraud department and say there is an urgent issue with your account. Caller ID may display our name or number, but the call is not from our bank.

### **What our bank will never ask for**

We will never ask you to:

- Share your online banking password, PIN, or one-time security codes
- Provide your full debit or credit card number
- Move money, wire funds, or send payments at the caller's request
- Act immediately due to threats of account closure or legal action

### **How to protect yourself**

1. Do not share personal or financial information
2. Hang up if the call seems suspicious—even if the number looks legitimate
3. Call us back using the phone number on your card, statement, or official website

### **If you think you were contacted**

If you received a suspicious call or shared any information, contact us *immediately* through our verified contact channels so we can help secure your account.

Your safety and trust are important to us. Thank you for staying alert and helping prevent fraud.

Legacy Bank

276.935.8111 | [Mylegacybank.net](http://Mylegacybank.net)